

## Parents and Carers Questionnaire – 2010 - RESULTS

### 1. I am happy with the service provided by Heriot Hill Nursery

Strongly agree **100.0% (64)** 64

Agree **100.0% (24)** 24

Disagree 0.0% (0) 0

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 8

**answered question 88**

**skipped question 0**

### 2. The nursery is meeting my child's needs in both care and education

Strongly agree **100.0% (60)** 60

Agree **100.0% (25)** 25

Disagree **100.0% (1)** 1

Strongly disagree 0.0% (0) 0

Don't know **100.0% (2)** 2

Comments 6

**answered question 88**

**skipped question 0**

### 3. The nursery provides a range of stimulating and fun activities for my child

Strongly agree **100.0% (65)** 65

Agree **100.0% (23)** 23

Disagree 0.0% (0) 0

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 4

**answered question 88**

**skipped question 0**

### 4. I agree with the way that the nursery deals with challenging behaviour

Strongly agree **100.0% (35)** 35

Agree **100.0% (32)** 32

Disagree **100.0% (1)** 1

Strongly disagree **100.0% (1)** 1

Don't know **100.0% (19)** 19

Comments 13

**answered question 88**

**skipped question 0**

### 5. I am kept well informed about how my child is getting on in nursery

Strongly agree **100.0% (40)** 40

Agree **100.0% (46)** 46

Disagree **100.0% (1)** 1

Strongly disagree 0.0% (0) 0

Don't know **100.0% (1)** 1

Comments 10

**answered question 88**

**skipped question 0**

### 6. The Newsletter and letters to parents keep me informed of the nursery's current activities and future plans

Strongly agree **100.0% (42)** 42

Agree **100.0% (40)** 40

Disagree **100.0% (2)** 2

Strongly disagree **100.0% (1)** 1

Don't know **100.0% (3)** 3

Comments 8

**answered question 88**

**skipped question 0**

### 7. I am happy with the food the nursery provides

Strongly agree **100.0% (50)** 50

Agree **100.0% (36)** 36

Disagree 0.0% (0) 0

Strongly disagree 0.0% (0) 0

Don't know **100.0% (2)** 2

Comments 19

**answered question 88**

**skipped question 0**

**8. The nursery provides a clean, hygienic environment**

Strongly agree **100.0% (47)** 47

Agree **100.0% (38)** 38

Disagree **100.0% (3)** 3

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 4

**answered question 88**

**skipped question 0**

**9. I have been happy with the settling in arrangements and (if applicable) the transition from room to room**

Strongly agree **100.0% (50)** 50

Agree **100.0% (31)** 31

Disagree **100.0% (4)** 4

Strongly disagree 0.0% (0) 0

Don't know **100.0% (3)** 3

Comments 14

**answered question 88**

**skipped question 0**

**10. I am happy with the security at the nursery**

Strongly agree **100.0% (41)** 41

Agree **100.0% (42)** 42

Disagree **100.0% (4)** 4

Strongly disagree 0.0% (0) 0

Don't know **100.0% (1)** 1

Comments 13

**answered question 88**

**skipped question 0**

**11. The staff at Heriot Hill are competent, confident and caring and I am happy to leave my child in their care**

Strongly agree **100.0% (65)** 65

Agree **100.0% (22)** 22

Disagree **100.0% (1)** 1

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 11

**answered question 88**

**skipped question 0**

**12. I am aware of the role of the Senior Nursery Nurse in each area and am happy to discuss any concerns with them**

**Strongly agree 55.7% 49**

Agree 31.8% 28

Disagree 9.1% 8

Strongly disagree 0.0% 0

Don't know 3.4% 3

**answered question 88**

**skipped question 0**

**13. I am aware of the nursery's Child Protection Policy, and that all staff are registered with the Scottish Social Services Council, and have Enhanced Disclosure status.**

Strongly agree 36.4% 32

**Agree 43.2% 38**

Disagree 11.4% 10

Strongly disagree 0.0% 0

Don't know 9.1% 8

**answered question 88**

**skipped question 0**

**14. My child benefits from the extensive outdoor play areas at the nursery**

Strongly agree **100.0% (68)** 68

Agree **100.0% (19)** 19

Disagree **100.0% (1)** 1

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 11

**answered question 88**

**skipped question 0**

**15. I am aware that the nursery compiles a personal learning plan for each child containing observations, photographs, examples of work, etc (this is available for parents to see at any time)**

Strongly agree **100.0% (55)** 55

Agree **100.0% (29)** 29

Disagree **100.0% (3)** 3

Strongly disagree 0.0% (0) 0

Don't know **100.0% (1)** 1

Comments 8

**answered question 88**

**skipped question 0**

**16. The nursery is well resourced with varied and age appropriate equipment**

Strongly agree **100.0% (59)** 59

Agree **100.0% (29)** 29

Disagree 0.0% (0) 0

Strongly disagree 0.0% (0) 0

Don't know 0.0% (0) 0

Comments 3

**answered question 88**

**skipped question 0**

**17. The nursery is well managed and responds well to any parental questions or concerns**

Strongly agree **100.0% (60)** 60

Agree **100.0% (23)** 23

Disagree 0.0% (0) 0

Strongly disagree 0.0% (0) 0

Don't know **100.0% (5)** 5

Comments 5

**answered question 88**

**skipped question 0**

**18. The process of collecting fees is efficient and well organised**

Strongly agree **100.0% (46)** 46

Agree **100.0% (34)** 34

Disagree **100.0% (6)** 6

Strongly disagree **100.0% (1)** 1

Don't know **100.0% (1)** 1

Comments 13

**answered question 88**

**skipped question 0**

**19. I know that the nursery is in partnership with the City of Edinburgh Council and that when my child reaches three, he/she will be eligible for the Pre-School grant the term following their third birthday**

Agree **96.6% 85**

Disagree 3.4% 3

**answered question 88**

**skipped question 0**

**20. I find the email communications from the nursery useful and informative**

Strongly agree **100.0% (58)** 58

Agree **100.0% (27)** 27

Disagree 0.0% (0) 0

Strongly disagree **100.0% (1)** 1

Don't know **100.0% (2)** 2

Comments 3

**answered question 88**

**skipped question 0**

**21. I would find a Parents Representative Group who meet regularly, a useful way of communicating my views to the nursery**

Strongly agree **100.0% (10)** 10

Agree **100.0% (35)** 35

Disagree **100.0% (21)** 21

Strongly disagree **100.0% (5)** 5

Don't know **100.0% (17)** 17

Comments 24

**answered question 88**

**skipped question 0**

**22. I would be happy to join such a group**

Strongly agree **100.0% (7)** 7  
Agree **100.0% (36)** 36  
Disagree **100.0% (18)** 18  
Strongly disagree **100.0% (5)** 5  
Don't know **100.0% (22)** 22  
Comments 8

**answered question 88**

**skipped question 0**

**23. I have an understanding of the Birth to Three and/or the Three to Five Curriculum for Excellence and how it impacts on my child's development**

Strongly agree **100.0% (23)** 23  
Agree **100.0% (39)** 39  
Disagree **100.0% (17)** 17  
Strongly disagree 0.0% (0) 0  
Don't know **100.0% (9)** 9  
Comments 6

**answered question 88**

**skipped question 0**

**24. I am happy with the procedure for signing my child in and out of nursery and agree that it helps toward security**

Strongly agree 39.8% 35  
**Agree 47.7% 42**  
Disagree 8.0% 7  
Strongly disagree 1.1% 1  
Don't know 3.4% 3  
Other (please specify) 5

**answered question 88**

**skipped question 0**

**25. I am aware the nursery has achieved ECO Schools status and would like to become involved with this. Please contact Charlie or Carol if you wish to do this.**

Strongly agree 13.6% 12  
**Agree 48.9% 43**  
Disagree 11.4% 10  
Strongly disagree 1.1% 1  
Don't know 25.0% 22

**answered question 88**

**skipped question 0**

**26. I am confident in the Accident/Incident procedure in the nursery and that all staff have first aid training**

Strongly agree 36.4% 32  
**Agree 56.8% 50**  
Disagree 1.1% 1  
Strongly disagree 0.0% 0  
Don't know 5.7% 5

**answered question 88**

**skipped question 0**